

Berita Acara Pekerjaan

No Tiket Tanggal Visit
(DD/MM/YYYY)
Jam Visit
(HH/MM)

Case Details

Serial Number Product Number

Tipe Unit ☐ Dekstop ☐ Laptop ☐ Printer
☐ Projector ☐ Scanner ☐ Monitor
☐ Other

Kategori ☐ Incident ☐ Request

Scope ☐ Maintenance Support ☐ Void ☐ Out Of Scope

Product Warranty ☐ Warranty ☐ Out Of Warranty

Case
Description

Informasi User

Nama User Perusahaan

ID User No.Tip

Lokasi Alamat E-mail

Catatan pekerjaan dan Solusi

Kategori Solusi ☐ Repair ☐ Reinstall ☐ Reimage
☐ Pemindahan data ☐ Other

Replace, Isi dibawah ini :

| Quantity | Deskripsi Unit/Part | Product/Part Number Pengganti | S/N(CT Code) Pengganti |
|----------------------|----------------------|----------------------------------|------------------------|
| <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> |

Tanggal Resolved Jam Resolved
(DD/MM/YYYY) (HH/MM)

Customer :

(Sign in & Stamp)

Technical :

(Sign in)